



## Welcome to the East Tennessee Ambulatory Surgery Center

East Tennessee Ambulatory Surgery Center (ETASC) opened its doors in 1999 in accordance with the mission of local physician, Dr. Jim Brantner, to provide free surgery to children in need. Since that beginning, ETASC has expanded to offer numerous surgical specialties with the help of more than fifty physicians.

In 2008, ETASC gained accreditation from the prestigious Accreditation Association for Ambulatory Health Care (AAAHC). In addition to the facility's achievements, all ETASC staff are trained in Basic Life Saving (BLS), and all clinical staff are trained in Advanced Cardiac Life Saving (ACLS) and Pediatric Advanced Life Saving (PALS).

Our goal is to provide every patient with a comfortable and friendly atmosphere while responding to the healthcare needs of individuals within our community. Every staff member approaches patient care in a "family manner" with professionalism and courtesy as the utmost goal. If you have any questions or concerns during your visit, please speak with a staff member.

### Patient Satisfaction

At ETASC, we strive to provide each patient with convenient, high quality care. All pre-operative testing, including lab work and x-rays, are available at the facility during the pre-operative appointment. On the day of procedure, families can wait comfortably while their patient progresses through the surgical process. Private conference rooms are available for physicians to discuss treatment methods and outcomes with patients and family members. Our commitment to patients does not end with discharge. A licensed nurse contacts each patient post-operatively to monitor patients' health. In addition, many of our providers are also located nearby in Med Tech Park and the surrounding area.

### Infection Control

At ETASC, we believe that infection control is a critical link in the prevention of disease spread. Our full-time Infection Control Practitioner is a member of the Association for Professionals in Infection Control and Epidemiology (APIC). Infection rates are monitored regularly and any changes examined stringently.

Our goal is to overcome the daily challenges of infection control to provide patients' and employees with a healthy, safe, and protected environment. ETASC currently employs infection control measures in the following areas:

- Frequent hand washing
- Smoking cessation
- Maintaining normothermia
- Aseptic techniques
- Needle-stick prevention programs
- Gowning and gloving procedures
- Disinfection and sterilization of equipment
- Infection control administration and reporting
- Education of employees and patients

ETASC currently enjoys infection rates lower than the national and state averages. These infection control activities have paid off with extremely low infection control rates:

Year	Infection Control Rate
2005	0.18%
2006	0.14%
2007	0.19%
2008	0.11%

### Ownership

ETASC has more than twenty-five physician management owners and partners. In accordance with Medicare requirements, we are happy to inform our patients of physicians and organizations owning more than five percent of the East Tennessee Ambulatory Surgery Center.

Jim N. Brantner, M.D.	Bill N. Boswell, M.D.
Kenneth E. Cutshall, M.D.	Michael J. Hodge, M.D.
David W. Jones, M.D.	Scott Watson, M.D.
Blue Ridge Medical Management	David Wiles, M.D.

### Website

Information relating to all areas of ETASC can be viewed at [www.etasc.com](http://www.etasc.com) along with pictures of the staff, forms and information relating to patients rights, preadmission, anesthesia, what to expect the day of surgery, contact names and phone numbers for administration, billing, scheduling and patient accounts.

Thank you for choosing ETASC for your surgical needs. We are dedicated to ensuring your visit is as comfortable and pleasant as possible by providing you the highest quality of care in our warm, personalized setting.